

December 14, 2015

Dear Customer,

As part of our continuing infrastructure improvement program, Aqua Pennsylvania (Aqua) will replace the existing water main on the following streets in Upper Dublin Township, Montgomery County.

- Patricia Avenue between Dale Road and Maple Avenue
- Maple Avenue between Willow and Patricia avenues
- Susan Avenue between Maple and Patricia avenues
- Sandra Avenue between Jill Road and Patricia Avenue
- Dale Road between Twining and Jill roads
- Woodlyn Avenue between Patricia and N. Hills avenues
- Twining Road between Dale and Welsh roads
- Jill Road between Woodlyn and Maple avenues

The new main will increase service reliability, reduce the potential for discolored water and improve firefighting capabilities in the area. The \$1.3 million project is scheduled to begin the week of January 4, 2016 with the installation of 10,622 feet of 8-inch ductile iron pipe, with completion expected in May. The new main will replace the existing 6-inch cast iron mains. Aqua will have an inspector on the job each day to answer your questions.

Following the installation of the new water main, there will be a period of time during which the main will be chlorinated and tested before being put into service, during this phase, activity on the job site will be limited. Once testing has been completed, we will transfer each water service and any fire hydrants onto the new main. It is important to note that the trench will be covered with temporary black top at the end of each work day. Once all of the activity described has been completed, permanent restoration will follow in about 30 to 60 days.

Construction will typically take place weekdays between 7 a.m. and 3:30 p.m. Access will be provided for emergency, mail, school bus and trash services. Residents will have access to their properties but at times will need to enter from a different direction due to changing work zones. We will notify customers 24 hours in advance of any scheduled shutdown, however, as with any construction project, an emergency shutdown might be necessary. If so, we will restore service as soon as possible.

If you have any questions regarding the project, please contact me at 215.659.2505 ext. 56005. Should you have an emergency, including a water quality issue, please call our Customer Service Department or emergency dispatcher at 877.987.2782. We appreciate your patience and cooperation during this construction while we make important improvements to the water distribution system.

Sincerely,

Mike Staerk
Superintendent of Construction